

HIP

Honda Insurance Plus

Maximise Coverage, Maximise Smiles.





How we move you.

CREATE > TRANSCEND, AUGMENT

Authorised Dealer:

Now with more value & protection.

The right insurance is when you have the best people to get you back on the road safely.

We assure you that our car parts are guaranteed and repairs are conducted by qualified technicians to meet the highest quality and safety standards. So you can drive with a greater peace of mind.



WHAT MAKES HIP THE PREFERRED CHOICE?



100% Payout on Agreed Value for Up to 15 Years

If your car is stolen or severely damaged in an accident and is not repairable, HiP will reimburse 100% of the sum insured.



100% Coverage on Accidental Repairs for Up to 13 Years

Also known as No Betterment Fees, which means you don't have to pay additional charges for new parts to repair your damaged car.



Speedy Claims Approval

Get your car faster with pre-approved claims below RM30,000 repaired at Honda Authorised Body & Paint Centre.



100% Genuine Body & Parts Replacement

You can be rest assured that we only use guaranteed genuine body and parts replacement for your car. This comes with a warranty of 6 months or 10,000km mileage, whichever comes first. Be mindful that using counterfeit parts can affect your vehicle's safety and compromise your driving experience.



Up to RM15,000 Personal Accident Coverage

As a HiP member, you are entitled to receive compensation in the event of an Accidental Death or Permanent Disability in a Named Vehicle Car accident.

100% COVERAGE ON ACCIDENTAL REPAIRS FOR UP TO 13 YEARS

Also known as No Betterment Fees, which means you don't have to pay additional charges for new parts to repair your damaged car.

BETTERMENT FEES Year-To-Year

Year	HiP	Others
13	No contribution	40%
12	No contribution	40%
11	No contribution	40%
10	No contribution	40%
9	No contribution	35%
8	No contribution	30%
7	No contribution	25%
6	No contribution	20%
5	No contribution	15%
4	No contribution	No contribution
3	No contribution	No contribution
2	No contribution	No contribution
1	No contribution	No contribution

What Is Betterment?

Betterment refers to the replacement of an old part with a new original part in an accident-damaged vehicle.

SPECIAL ALLOWANCES



Up to RM1,500

for flood damage.



RM1.500

for car theft or total loss.



Up to RM1,000

for key reimbursement due to theft, robbery or house break-in.

24/7 UNLIMITED TOWING ASSISTANCE



No distance limitations on towing up to two times for accident, car breakdown or flood incident.

RESCUE

Our Rescue Teams are On Call 24/7

HIP 24/7 EMERGENCY ASSISTANCE

1-800-18-1177

You'll never know when the unforeseen might happen but we will ensure our team is there to help you get back on the road, fast and safely.





24/7 Unlimited Towing Assistance

No distance limitations on towing up to two times for accident, car breakdown or flood incident.



24/7 Roadside Repair Services

- Jump-start car battery
- Change of flat tyre
- Fuel refill

Free labour cost up to RM200 per event, not inclusive of spare parts. Fuel cost is borne by customer.



Hassle-Free Claim Assistance

Our Honda Authorised Dealer will liaise with the insurance company on your behalf and provide assistance during your claim procedures.

PROTECTION

IMPORTANT

If a breakdown or accident happens, ensure that only a HiP authorised tow truck transports your car to the nearest Honda Authorised Body & Paint Centre.

HiP 24/7 EMERGENCY ASSISTANCE

Terms and conditions apply. For more information, visit honda.c

1-800-18-1177

Each car repaired in our Honda Authorised Service and to Honda standards. That's why you can confidently drive





Trusted Honda Authorised Body & Paint Centre

Quality workmanship on body and paint repairs using state-of-the-art equipment to keep your car in excellent condition.



100% Genuine Body & Parts Replacement

With six months warranty or 10,000km mileage. whichever comes first.



Personal Accident Coverage

Up to RM15,000 Personal Accident coverage in the event of an Accidental Death or Permanent Disability in a Named Vehicle Car accident.



Speedy Claims Approval

Get your car faster with pre-approved claims below RM30,000.



Personal Assistance

- Return of children travelling with a HiP member
- Home assist services
- Legal matters
- Translator
- Visa, passport and vaccination requirements
- Location of lost items
- Alternative travel assistance
- Arrangement of flights



Medical Assistance

- Medical referral and arrangement of appointments
- Dispatch of medications which are not available locally
- Medical evacuation or repatriation

SAVINGS

HiP now comes with extended coverage terms and better savings.



100% Payout on Agreed Value for Up to 15 Years

If your car is stolen or severely damaged in an accident and is not repairable, HiP will reimburse 100% of the sum insured.



100% Coverage on Accidental Repairs for Up to 13 Years

Also known as No Betterment Fees, which means you don't have to pay additional charges for new parts to repair your damaged car.



Flood Allowance

Up to RM1,500 allowance when vehicle is damaged in a flood



Special Relief Allowance

RM1,500 allowance in the event of car theft or total loss.



Lost Key Reimbursement

Up to RM1,000 reimbursement due to theft, robbery or house break-in.



Unnamed Driver

Covers all drivers under private registrations. No names required.



IMPORTANT STEPS

To note -

In the Event of a Car Accident





Switch on hazard lights. Place warning triangle.





See if anyone is hurt. Observe for danger.





Stay away from the road. Move to a safe spot.





Call 999.



Call 24/7 HiP Emergency Assistance at 1-800-18-1177.



Rescue team tows car to **Honda Authorised Body & Paint** Centres only.







Your Dealer will contact you about the claim and repairs.

In the Event of a Car Breakdown





Switch on hazard lights. Place warning triangle.





Rescue team inspects car on the spot.





Stay away from the road. Move to a safe spot.





Immobilised car is towed to Honda **Authorised Service Centres** only.





Call 24/7 HiP Emergency Assistance at 1-800-18-1177.





Your Dealer will contact vou about the repairs.

To renew Honda Insurance Plus, contact your nearest Honda Authorised Dealer. Refer to page 16 - 19 for contact details.



INSIDE A Honda AUTHORISED BODY & PAINT CENTRE

State-of-the-art facilities, advanced equipment and tools, available only at Honda Authorised Body & Paint Centres. Our qualified technicians ensure that your car is repaired to meet Honda's high-quality safety standards.



No matter the degree of damage, every Honda will go through a strict and thorough process to restore the car to its original condition.



Frame alignment process

Spraving and drying facilities

Paint mixing process

Polishing process



Honda Insurance Plus

Call your Honda Dealer or Honda Toll Free number 1-800-88-2020

for more information.

Showroom

Service Centre

Body & Paint

Dealer	City	Contact Details	
WILAYAH			
Angkasa Motor Sdn Bhd	Kuala Lumpur	03 6257 0608	2 0
Belux Auto Sdn Bhd	Kepong	03 6263 5222	
G-Mart Autoworld Sdn Bhd	Setapak	03 4022 8822	2 0
Kah Motor Co. Sdn Bhd (Chan Sow Lin)	Kuala Lumpur	03 9221 0000	
Maxcom Motor Sdn Bhd	Bangsar	03 2287 0000	
MH Prestige Auto Sdn Bhd	Kepong	03 6277 5548	
Peringgit Sri Motor Sdn Bhd	Jalan Klang Lama	03 7980 0000	
Roda BB Motor Sdn Bhd	Kuala Lumpur/Segambut	03 2142 5088	
Sri Utama Auto Sdn Bhd	Setapak	03 4024 2266	
Sri Utama Auto Sdn Bhd	Setapak	03 4023 8866	0
Sri Utama One Auto Sdn Bhd	Damansara	03 7890 0055	(2)
SELANGOR			
Accord Auto Sdn Bhd	Ampang	03 4280 6585	(2)
Actmar Sdn Bhd	Klang	03 3345 2020	
Autoworld Asia Sdn Bhd	Sungai Buloh	03 6099 6888	(2)
Banting Star Sdn Bhd	Banting	03 3191 6100	2 0
Botanic Auto Mall Sdn Bhd	Bukit Tinggi, Klang	03 3319 3387	(2)
Elmina Motors Sdn Bhd	Shah Alam	1300 800 555	(2)
Global Amity Sdn Bhd	Bangi	1300 888 300	(2)
HZN Cars Sdn Bhd	Shah Alam	03 5569 0702	2 0
Imavest Sdn Bhd	Kajang	03 8737 8606	
Kah Motor Co. Sdn Bhd	Puchong	03 8075 5616	2 0
Kah Motor Co. Sdn Bhd	Selayang	03 6185 1888	(2)
Kowamas Edar Sdn Bhd	Kota Kemuning	03 5525 9288	(2)
MJN Motors Sdn Bhd	Cheras	03 9108 9663	(2) (9) (7)
Multipac Motor Sdn Bhd	Rawang	03 6093 2020	(2)
New Era Sales (M) Sdn Bhd	Kajang	03 8737 0401	@ @

Dealer	City	Contact Details		
Peringgit Sri Auto Services Sdn Bhd	Puchong	03 8061 0333		
Peringgit Sri Auto Services Sdn Bhd	Equine Park	03 8959 1077	0	
Peringgit Sri Auto Services Sdn Bhd	Puchong	03 8062 0000	0	
SAG Ultimate Sdn Bhd	Semenyih	03 8723 9966	0	
MJN Auto Sdn Bhd	Kuala Selangor	03 3281 2933	0	
Shared Auto Cars Sdn Bhd	Shah Alam	03 5510 0099	0	
Sumber Auto Edaran Sdn Bhd	Petaling Jaya	03 7960 2828	0	
Tanjung Balai Auto Sdn Bhd	Serdang	03 8949 3733	0	
Tenaga Setia Resources Sdn Bhd	Petaling Jaya	03 7784 8211	0	
Tiong Nam Motor (M) Sdn Bhd	Setia Alam	1300 222 000	0	
USJ Car Express Sdn Bhd	Subang Jaya	03 2789 9000	0	
Weststar Auto Sdn Bhd (Ulu Kelang)	Ampang	1800 220 188	0	
PERAK				
Ban Hoe Seng (Auto) Sdn Bhd	lpoh	05 292 7333	0	
Ban Hoe Seng Auto (Ipoh) Sdn Bhd	lpoh	05 241 3433		
Delima Kinta Sdn Bhd	Taiping	05 848 3888	9	
Kah Motor Co. Sdn Bhd (Ipoh)	lpoh	05 527 3500	9	
Tian Siang Auto (Intan) Sdn Bhd	Teluk Intan	05 623 3787	9	
Tian Siang Auto (Malim) Sdn Bhd	Tanjung Malim	05 459 9828	9	
Tian Siang Auto (Manjung) Sdn Bhd	Sitiawan	05 692 0028	9	
Tian Siang Auto Care Sdn Bhd	lpoh	05 506 1600	9	
PERLIS				
Vimal Auto-Liner Sdn Bhd	Kangar	04 977 5766	0	
PENANG				
Formula Venture Sdn Bhd	Butterworth	04 324 4166	9	
JM Motor Venture Sdn Bhd	Bukit Mertajam	04 540 3399	0	
JM Motor Services Sdn Bhd	Bukit Minyak	04 502 9888	9	
Motoria Sdn Bhd	Seberang Perai	04 390 5313	9	
Vivahill Auto Sdn Bhd	Bayan Lepas	04 644 1111	9	
Kah Motor Co. Sdn Bhd (Farquhar)	Georgetown	04 263 8244		
Kah Motor Co. Sdn Bhd (Sg Pinang)	Sungai Pinang	04 281 5100	9	
KEDAH				
Lee Motors Alor Setar (Car Div) Sdn Bhd	Alor Setar	04 731 1766	0	
Lee Motors SP (Car-Div) Sdn Bhd	Sungai Petani	04 444 6354	0	

Showroom

Service Centre Body & Paint

Dealer	City	Contact Details	
Magna Speed Sdn Bhd	Kulim	04 495 9595	7
Yooi Cars Sdn Bhd	Langkawi	04 952 3098	
NEGERI SEMBILAN			
Ban Lee Heng Motor Sdn Bhd	Seremban	06 601 7815	7
Greater Tampin Oto Sdn Bhd	Tampin	06 443 3670	
Global Amity Nilai Sdn Bhd	Nilai	1 300 88 8300 😑 💽	
Wanija Classic (M) Sdn Bhd	Seremban	06 678 6053	
MELAKA			
Ban Lee Heng Motor (Melaka) Sdn Bhd	Air Keroh	06 231 3833	7
Kah Motor Co. Sdn Bhd (Cheng)	Melaka	06 335 9888	9
Kah Motor Co. Sdn Bhd (Melaka)	Melaka	06 283 3988	
KELANTAN			
Ban Chu Bee Sdn Bhd	Kota Bharu	09 744 3337	7
Eastern Automobile Sdn Bhd	Kota Bharu	09 766 8388	
Edaran Tanamera Sdn Bhd	Tanah Merah	09 950 3880	
PAHANG			
Chuan Thye Motor Sdn Bhd	Temerloh	09 277 3333 😑 💽 🌘	7
Macinda Auto Sdn Bhd	Kuantan	09 568 7000	7
Restu Auto Sdn Bhd	Bentong	09 223 1308	
TERENGGANU			
Edaran Kemaman Sdn Bhd	Kemaman	09 859 5888	
Syarikat Tan Eng Ann Sdn Bhd	Kuala Terengganu	09 667 1796	
TEA Auto Sdn Bhd	Kuala Terengganu	09 623 9796	
JOHOR			
Haslita Motor Sdn Bhd	Segamat	07 931 3822 😭 💽	
Iptimas Motor Sdn Bhd	Kluang	07 773 6900	
K.M. Lim Motor Sdn Bhd	Batu Pahat	07 432 7890	7
Kah Motor Co. Sdn Bhd (Tebrau)	Tebrau	07 352 7722	7
Sutera Auto Sdn Bhd	Johor Bahru	07 332 1888	
Syarikat Motor GS Tay Sdn Bhd	Muar	06 951 9878	
Unite Automobile Sdn Bhd	Pontian	07 686 3888	7
Wang Loo Motor Sdn Bhd	Kulai	07 598 2288	7
Wang Loo Motor (JB) Sdn Bhd	Skudai	07 555 0033	
Wang Loo Motor Sdn Bhd	Kota Tinggi	07 882 5888	

Showroom Service Centre Body & Paint



Dealer	City	Contact Details	S
Yong Ming Motor (Pasir Gudang) Sdn Bhd	Pasir Gudang	07 255 8888	9 0
Yong Ming Motor Sdn Bhd	Johor Bahru	07 235 1717	a
LABUAN			
Syarikat Labuan Automobile Sdn Bhd	Labuan	087 442 880	a o
SABAH			
Boon Siew (Borneo) Sdn Bhd	Kota Kinabalu	088 421 770 088 421 771	6
NJ Autoworld Sdn Bhd	Tawau	089 773 797	a
Vermillion Autohaus Sdn Bhd	Keningau	087 338 828	a
Weemaju Automotive Sdn Bhd	Kota Kinabalu	088 770 000	a
Weemaju Sabah Sdn Bhd	Sandakan	089 669 688	a
Weemaju Sabah Sdn Bhd (Lahad Datu)	Lahad Datu	089 883 323	0
SARAWAK			
Heng Ho Hing Co. Sdn Bhd	Miri	085 436 746	a 0
Jimisar Corporation Sdn Bhd	Kuching	082 459 322	a
Jimisar Samarahan Sdn Bhd	Kuching	082 663 888	a
Jimisar Motors Sdn Bhd	Sibu	084 210 198	a o
Kemena Auto Sdn Bhd	Bintulu	086 342 899	a
Northmont Capital Sdn Bhd	Kuching	082 250 900	a
SYK RW Motor Sdn Bhd	Miri	085 430 666	

TERMS & CONDITIONS

The insurance provided under the Honda Insurance Plus is underwritten by the panel of insurers.

1

Applicable only to private registered vehicles which are insured under comprehensive motor coverage.

2

Customers are entitled to the first two instances of free unlimited towing for accidents, car breakdowns and floods. For the third time onwards, HiP will bear the towing cost up to RM200 (round trip) for accidents. As for flood incidents and car breakdowns, HiP will cover up to 450km (round trip) to the nearest Honda Authorised Body & Paint Centre.



In order to enjoy No Betterment, Speedy Claims Approval and 100% Genuine Body & Parts Replacement, vehicle must be repaired at Honda Authorised Body & Paint Centres or Honda Panel Insurers' Workshops.

HiP policy excludes the following:

- Liability against claim from your passengers
- Theft of, or damage to non-factory fitted vehicle accessories unless otherwise declared
- Consequential losses, depreciation, wear & tear, mechanical or technical breakdown failures
- Loss/damage arising from an act of nature
 Kindly refer to policy documents for more info.

5

Waiver of compulsory excess is only applicable to unnamed drivers. If the driver is under the age of 21 or a holder of a Provisional/Probation Driving License, a compulsory excess of RM400 is applicable in the event of claim.



For cancellation of policy, a minimum premium of RM50 is applicable, which excludes stamp duty.

7

NCD entitlement (if any) will be forfeited from your policy once Own Damage or 3rd Party claim is made on your policy.

8

Your motor insurance will only take effect once premium due has been paid (cash before cover).

9

Determining the right Sum Insured is important to avoid under insurance and issues, in the event of claim. Our dealers will be able to advise you on the recommended Sum Insured.

10

NCD is transferable from one vehicle to another, provided the vehicles are registered under the same name.

111

The benefits and services stated are subject to eligibility and acceptance by Honda's panel of licensed insurers. It will automatically cease if the insurance policy lapses for any reason whatsoever. The benefits and services will also be terminated if you are found by the HiP Call Centre (in its sole discretion) to be abusing its services.

and related risks, government regulations or acts of authorities, suicide, self-inflicted injury or illness,

General Exclusions include War

pregnancy, childbirth, physical or mental defect or infirmity, AIDS, AIDS-related complex or sexually transmitted diseases, influence of alcohol unless alcohol was not a factor

contributing to the happening of the injury, vehicle used for racing, speed-testing, hire, road rallying or any other illegal business pursuit, accidents outside the Territorial Limits, driver who does not hold a valid

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Personal Accident coverage is only applicable for private registration car.

driver's license, acts of terrorism.

14

The descriptions of cover are a brief summary for quick and easy reference. The precise terms and conditions that apply are in the Policy Document.

15

The Honda Insurance Plus is arranged/underwritten by Honda's panel of licensed insurers.

16

Toll cost to be borne by customer.

17

Honda Malaysia Sdn. Bhd. reserves the right to amend any of the benefits and services related to HiP from time to time. This booklet is only for reference purposes. Please refer to the latest information in Honda website.

18

Refer to your insurance policy schedule for eligibility of the benefits.

4

Honda Insurance Plus (HiP) benefits shall only be rendered to vehicle insured with HiP policy. HiP and its services provider shall not provide its services in respect of or under the following circumstances:

Services which are not organised by HiP or pre-approved by HiP and its service provider.

Cost of services which are claimable under Motor Insurance Policy (e.g. towing cost in the event of an accident).

Any cost of parts and cost of repairs at Honda Body & Paint or Service Centres that are not already covered under the HiP benefits, whether or not covered under the motor policy.

Modified vehicle against the law or participation in rally or racing or any illegal activities.

Service provision outside the territorial stated.

5

Failure of the Insured/driver and/or passengers of the vehicle to take reasonable precautions or to follow warning of any intended strike, riot or civil commotion via the mass media.

Any illegal or unlawful act by the Insured/driver and/or passengers of the vehicle for any unlawful or illegal purpose.

Any commercial vehicle.

When the car keys are not available or locked inside the vehicle.

When there is no mechanical part in the vehicle, such as no engine or transmission.

Towing of a vehicle for the purpose of disposing the vehicle.

Towing of a vehicle for the purpose of transferring the vehicle from one workshop to another.

Failure to display valid road tax on the vehicle.

Towing a stolen vehicle which has been discovered, abandoned or due to vandalism.

Vehicle that has been dismantled fully or partly in a workshop.

Towing a vehicle that is greater weight than for which it was designed as stated in manufacturer's specification.

Towing a vehicle whose registration number does not match with the number registered with HiP and its service provider.

If the vehicle suffers a mechanical breakdown and is immobilised on an unpaved road surface or on a road that is not a gazetted road of the Malaysian, Singapore and/or Thailand Road System.

If the vehicle requires the use of special equipment during the recovery.

18

War, civil war, suicide, childbirth, miscarriage, insanity (unless caused solely and directly by accidental means to the driver and/or passengers while driving, riding, alighting or boarding the vehicle), illness, under the influence of drugs, vehicle used for hire, racing, peace-making or illegal business pursuit and driver not holding a valid driving licence. Please refer to policy for full list of exclusions.